

Please read this information carefully for your own benefit.

Playred's objective has always been to offer a high quality service to our customers by offering the best gaming experience possible through a responsible gaming environment.

As part of our dedication, Playred is also committed to help prevent compulsive usage of and underage access to our gaming products. Whilst gaming can be entertaining, you should play responsibly and be aware that gambling should be an enjoyable pastime and not a way to make money. Do not risk money that you can't afford to lose.

Gambling can be addictive and lead to serious problems, like bankruptcy or crime, and have adverse effects on family relationships, work, and academic performance.

Playred takes care of its customers and makes every effort to provide a safe and reliable service. We encourage you to keep the following in mind to ensure you continue to enjoy safe and manageable play.

The following list includes various measures and tools to help you manage the time and money you spend on Playred :

- Wagering Limits: Control the amount you wager.
- Deposit Limits: Restrict the amount you can deposit into your Playred account.
- Loss Limits: Help ensure you do not exceed your budget.
- Reality Checks: Receive information about your net winnings during the current session.
- Self-Exclusion: A tool to take a break from gambling if needed.
- We recommend reviewing and utilizing these limits before you start playing.
- For more details on these tools and how to set them up, log in to your account and go to.

[My Profile]→[Responsible Gaming].

Curacao and International law forbids internet users under the age of 18 from accessing online betting games. Playred takes every possible measure to prevent minors from playing on its site. We also ensure that all advertising, sponsorship and promotional activity is not targeted or designed to attract those under the age of 18. Playred carries out strict age verification procedures, and reserves the right to request legal documents at any time to prove the identity and age of its users in order to ensure that the site is not accessed by minors, to block banned players and to guarantee the identity of payment recipients. Playred may suspend an account until adequate verification is received. We strongly advise that you limit the amount of time any minors in your care spend on the internet, and install parental control software to block access to certain websites and programmes.

If you share your computer with underage persons, you should make sure that they do not have access to usernames, passwords, and banking details. There are also providers that offer software that limit access to gambling, for example NetNanny, Cyber Patrol and Gamblock.

Regular checks are carried out to determine the age of our customers and guarantee that all our players have reached the legal age to play. In some cases where we cannot confirm your age, we request for added information and/or documentation. Access to your gambling

account may be limited and funds frozen until we receive the necessary information and verify and confirm that you have reached the legal age. Whilst the legal age for betting and gambling is usually 18 years of age in most countries, you must be aware that you are the guarantor of your legal registration on played.com.

For customers who want to set limits on their gambling, we offer a voluntary self-exclusion service, which allows you to close your account or restrict your gambling activities for one of the following periods: 1 day, 1 week, 1 month, 6 months, 1 year or permanently.

Effects of Self-exclusion

Once your account has been self-excluded, it will be closed until the selected time period has elapsed, meaning you will not be able to log in, deposit funds, place bets, or participate in any gaming activities.

Once the self-exclusion period has ended, in 24 hours you will be able to recommence your use of any Services on the website.

You will not receive any marketing or promotional communications from us during the self-exclusion

You can withdraw any remaining balance in their account during the self-exclusion by contacting our customer support team. Withdrawals will be processed in accordance with our standard withdrawal procedures.

During Self Exclusion, you may not create a new account. Every attempt to create a new account during Self Exclusion violates our Terms of Service and may result in the permanent ban of your original account and possible forfeiture of any associated balance(s).

Please keep in mind that Self Exclusion is FIXED for the set time span and will not be lifted prior its expiration for your own protection.

If you are unsure about requesting self-exclusion, ask yourself the four questions below:

- Is my spending out of control?
- Have I been spending less time with my family and loved ones lately?
- Am I recovering from an addictive disorder?
- Do I play under the influence of alcohol or other influences?
- Have I ever lied to cover up the amount of time or money that I have spent on gambling?

If your answer is yes to at least one of the above, it is recommended that you request self-exclusion and seek professional help from independent organizations like the ones below: Gamcare, GambleAware or Gambling Therapy.

REALITY CHECK:

You can set a Reality Check on your account to bring to mind how long you have been playing at Playred after a specified interval. This helps you manage and control the amount of time you spend playing.

Reality Checks can be set up for the following time periods:

- 60 minutes
- 120 minutes
- 240 minutes

Such Reality Check will appear at the selected time intervals, offering you the possibility to exit your session. In order to assist you in setting up limits that suits your needs, try answering the below questions:

- What makes up an acceptable loss ?
- How often do you gamble?
- How much do you afford to spend per day, per week or per month in gambling?

Self-exclusion for Non-Registered individuals:

Individuals who would like to be excluded from the possibility of registering a player account on our website may send an email to our customer support as per details here below.

Contact us by email : support@playred.com

- >If you want to set limits on your online activity then contact our Customer Support.
- >We may also offer the possibility to limit the maximum amount of your stake.
- >You can amend these amounts at any time, but any change will be realized only in 24 hours after the last update.

For the same individuals we highly recommend to:

Register themselves in their national self-exclusion register available in their country
Use public accessible software such as for example BetBlocker or Gamban.
