1 - Introduction

- 1.1. By using, visiting and/or accessing any part of the Website and or any sub-domain, website or mobile application that we own or operate (the "Website") and/or registering an account on the Website you agree to be bound by these Terms and Conditions, our Privacy Policy, our Cookies Policy and any other rules applicable to our betting or gaming products available on the Website (together the "Terms"), and are deemed to have accepted and understood all the Terms.
- 1.2. Please read these Terms & Conditions carefully, if you do not agree with them and/or cannot accept them, please do not use, visit or access the Website.
- 1.3. These Terms may be changed by us from time to time for any reason (including compliance with applicable legislation or regulatory requirements). The current version of the Terms will be available on the Website. If you continue to use the Website after such changes come into effect you are deemed to have accepted such changes to the Terms.
- 1.4. The website is operated by Trickless N.V., a company registered under the laws of Curação under registration number 160941.
- 1.5. Reference to "you", "your", "customer", "user" or "player" shall mean any person using the Website or any services available thereon and/or any registered customer of the Website.
- 1.6. Reference to "games" shall mean Casino, Live Casino, Sports book, cards, and other games as may from time to time become available on the Website. Trickless N.V. reserves the right to add and remove Games from the Website at its own discretion.
- 1.7 The main language of the Casino website is English, and any translation errors are interpreted in favour of the Casin
- 2 Your Account
- 2.1. Legal requirements
- 2.1.1. Reference to the "Account" shall mean an account registered by you on the Website after accepting and agreeing to these Terms. By registering an Account you declare that you are over 18 years of age or of a higher minimum legal age as stipulated in the jurisdiction of your residence under the laws applicable to you. It is your sole responsibility to know whether the services available on the Website are legal in the country of your residence. Persons who are under age of 18 years are not allowed to use the Website and/or any services available on it.
- 2.1.2. You are not allowed to register on the Website and use our services if you are a resident of Aruba, Australia, Bonaire, Curaçao, France, Iran, Iraq, Netherlands, Saba, Spain, St Maarten, Sint Eustatius, the U.S.A or the U.S.A dependencies and the United Kingdom. We reserve the right to refuse customers from any other countries over and above the aforementioned jurisdictions at our own discretion.

2.2. Registration

- 2.2.1. In order to place bets, play games and deposit money you need to register the Account on the Website.
- 2.2.2. To register the Account, you must provide complete and up-to-date information including a mobile number, e-mail address, username, password and other mandatory information requested on the registration form.
- 2.2.3. By registering the Account on the Website you agree to specify your legal name. We may take action to check the accuracy of the information you provide. You're not allowed to change this data, but there are cases in which you can individually request for changing of data by contacting Website customer support, i.e. as an honest mistake.
- 2.2.4. If you choose, or you are provided with a username, password or any other piece of information as part of our security procedures, you must treat such information as confidential, and you must not disclose it to any third party. We are not responsible for any abuse or misuse of your Account by third parties due to your disclosure, whether intentional or accidental, whether active or passive, of your login details to any third party. We will never ask you to reveal your password and will never initiate contact with you to ask you for the memory joggers associated with your password.
- 2.2.5. Employees, former employees of service providers and/or affiliated persons are not permitted to register the accounts on the Website and cannot exploit the services and promotions available on it. Same rules apply to family members of the above mentioned. Violation of this rule will result in the account being permanently closed and the referred accounts will be considered as fraudulent. Any winnings derived from such activities will be deemed as forfeited by the account holder and only the deposited amount will be returned to the account holder.
- 2.2.6 You cannot transfer, sell, or pledge Your Account to another person. This prohibition includes the transfer of any assets of value of any kind, including but not limited to ownership of accounts, winnings, deposits, bets, rights and/or claims in connection with these assets, legal, commercial, or otherwise. The prohibition on said transfers also includes however is not limited to the encumbrance, pledging, assigning, usufruct, trading, brokering, hypothecation and/or gifting in cooperation with a fiduciary or any other third party, company, natural or legal individual, foundation and/or association in any way shape or form

2.3. Account issues

- 2.3.1. If you forget your password or think that somebody knows details of your personal data, moreover if you suspect that another user is taking an unfair advantage through cheating or collusion you must report the suspicion to us.
- 2.3.2. We reserve the right to declare any bet or transaction void partially or in full if we, at our own discretion, would deem it obvious that any of the following circumstances have occurred:

- 1) the Account holder or people associated with the Account holder may directly or indirectly influence the outcome of an event;
- 2) the Account holder and or people associated with the Account holder are directly or indirectly trying to circumvent the rules of the Website;
- 3) the result of an event or the bet has been directly or indirectly affected by criminal activity;
- 4) bets have been placed that would not have been accepted otherwise, but they were accepted during periods when the Website have been affected by technical problems;
- 5) due to an error, such as a mistake, misprint, technical error, human error, force majeure or otherwise, bets have been offered, placed and or accepted due to this error.
- 2.3.3. When we close or suspend an Account for whatever reason, we reserve the right to close any future Accounts that may be registered by the same person, device, address, or that may use the same payment wallets or credit cards and void/cancel all bets and transactions of that Accounts.
- 2.3.4. We offer two-factor authentication (2FA) as additional protection from unauthorized use of your Account. You are responsible for keeping your login information confidential and making sure it cannot be accessed by another person.
- 2.4. By registering the Account on the Website you undertake, declare and warrant that:
- 2.4.1. You are over 18 years of age or such higher minimum legal age of majority as stipulated in the laws of jurisdiction applicable to you and, under the laws applicable to you, you are allowed to participate in the Games offered on the Website.
- 2.4.2. You will use this Website and your Account solely and exclusively for the purpose of your genuine participation in the Games and not for any financial or other operations; your participation in the Games will be strictly in your personal non-professional capacity for recreational and entertainment reasons only.
- 2.4.3. You participate in the Games on your own behalf and not on behalf of any other person;
- 2.4.4. You are not resident in Curaçao, France, Iran, Iraq, Netherlands, North Korea, Singapore, Spain, St Maarten, Sint Eustatius, the U.S.A or the U.S.A dependencies, Ukraine, United Kingdom.
- 2.4.5. All information that you provide to Trickless N.V. is true, complete, and correct, and that you shall immediately notify us of any change of such information.
- 2.4.6. You are solely responsible for reporting and accounting for any taxes applicable to you under relevant laws for any winnings that you receive from Trickless N.V..

- 2.4.7. All money that you deposit into your Account is not tainted with any illegality and, in particular, do not originate from any illegal activity or source.
- 2.4.8. You understand that by participating in the Games you take the risk of losing money deposited into your Account.
- 2.4.9. You shall not be involved in any fraudulent, collusive, fixing or other unlawful activity in relation to your or third parties' participation in any of the Games and shall not use any software-assisted methods or techniques or hardware devices for your participation in any of the Games. Trickless N.V. hereby reserves the right to invalidate or close your Account or invalidate your participation in a Game in the event of such behaviour.
- 2.4.10. In relation to deposits and withdrawals of funds into and from your Account, you shall only use credit cards, wallets and other financial instruments that are valid and lawfully belong to you.
- 2.4.11. The computer software that we make available to you is owned by Trickless N.V. or other third Parties and protected by copyright and other intellectual property laws. You may only use the software for your own personal, recreational uses in accordance with all rules, terms and conditions hereby established and in accordance with all applicable laws, rules and regulations.
- 2.4.12. Games played on the Website should be played in the same manner as games played in any other setting. You shall be courteous to other players and representatives of Trickless N.V. and shall avoid rude or obscene comments, including in chat rooms.
- 2.5. Dormant accounts . An inactive Account is a Player Account which a player has not logged into or logged out of for 12 (twelve) consecutive months. If your Player Account is deemed to be inactive, the Casino reserves the right to charge a monthly administrative fee of €10 or the equivalent in another currency (or the current balance of your Player Account, if less) as long as the balance of your Player Account remains positive.
- 2.5.1 You authorize the Casino to debit this fee from your Player Account at the beginning of the month following the day on which your Player Account is deemed inactive, and at the beginning of every subsequent month that your Player Account remains inactive. The Casino will stop deducting the fee if the account balance is zero or if the account is re-activated.
- 3 Multiple and Accounts
- 3.1. You can sign up (register) and use only one Account on the Website.
- 3.2. Only one Account for each household, IP address and computer or device is allowed. If two or more users share the same household, IP address and computer or device we must be informed by the respective Accounts' holders in advance.
- 3.3. If you sign up or attempt to register more than one Account, for whatever reason, we may block or close any or all of your Accounts at our discretion. We may also void all the bets that have been placed in the duplicate Accounts, block bonuses and gifts and void

withdrawal requests. In addition, any returns, winnings, or bonuses have been gained or accrued during the duplicate account life-cycle will be forfeited.

4 - Payouts

- 4.1. When the outcome of a Game you participate in becomes determined or, where applicable, Trickless N.V. has confirmed the relevant result of an event and settled the markets; all winnings will be available on your Account.
- 4.2. If Trickless N.V. mistakenly credits your Account with winnings that do not belong to you, whether due to a technical or human error or otherwise, the amount will remain property of Trickless N.V. and the amount will be deducted from your Account. If prior to Trickless N.V. becoming aware of the error you have withdrawn funds that do not belong to you, without prejudice to other remedies and actions that may be available at law, the mistakenly paid amount will constitute a debt owed by you to Trickless N.V. In the event of an incorrect crediting, you are obliged to notify Trickless N.V. immediately.
- 4.3. Trickless N.V. will carry out additional verification and identification procedures for any withdrawal or reserves the right to carry such verification procedures at any level of withdrawals. All transactions will be checked to prevent money laundering.

5 - Deposits

- 5.1. To have a possibility to place bets and play for real money you have to deposit money into your Account. You can deposit at any time on-line by using your debit or credit card, e-wallet, via a bank transfer or via all available deposit methods. The available deposit methods may be found in the "Deposit page" in the user-menu. Cheques are not an accepted method of deposit. Please note that some of the methods may not be available in some countries.
- 5.2. We accept payments in various currencies. Any payment received by Trickless N.V. in a currency other than the currency of your Account will be converted into the currency of your Account, at the prevailing exchange rate. Please note that any exchange premiums are payable by you.
- 5.3. Trickless N.V. reserves the right to use additional procedures and means to verify your identity (KYC) when effecting deposits into an Account and to close an Account if you fail to send these documents to Trickless N.V..
- 5.4. By depositing you confirm that all deposits are authorized and you won't try to decline them or take any action which will cause such payment to be reversed by the third party, in order to avoid any legitimate liability.
- 5.5. As a prevention of money laundering, a deposit must be wagered at least once before a withdrawal can be made. Please note that if wagering requirements are in place, the wagering requirement needs to be respected before a withdrawal is requested. Alternatively, the bonus roll-over requirements may be paused from the user-menu, allowing you to deposit, wager and withdraw even though the requirements have not been met or

completed. The roll-over requirements may be resumed at any time by removing the 'pause' feature.

5.6. Trickless N.V. doesn't allow making 3rd party deposits (by a friend, relative, partner, wife or husband). All payments have to be made from an Account/system or credit card that is registered on the Account holder. If the 3rd party deposits are noticed all winnings will be forfeited and sent back to Trickless N.V., and the deposit will be returned to the rightful owner of an Account/credit card. If banking transfer requires a charge while returning money back to the rightful owner it will be paid by the receiver.

6 - Withdrawals

- 6.1. You should provide your KYC documents, credit card scans or pictures (both sides, front and back.) The card number should be with the first 6 and last 4 digits of the card clearly visible, while the remaining digits of the card number and CVV / CVC code should not be visible and may be blacked out using a graphics editing APP such as ms paint) and bank statement, copy of a personal identification document, proof of address, proof of ownership of any other used payment method when claiming the withdrawal for the first time. Additional requirements depending on payment channels will apply and we may carry out phone verification, face verification or other such verification as is required to ensure that you are who you say you are
- 6.1.2 The Casino reserves the right to hold any refund or withdrawals for the time needed to check your identity. In case you provide false or incomplete Personal Data, the withdrawal can be refused and the Player Account terminated, of which you will be informed by email. The Casino may be required to report the player's actions to the applicable regulatory bodies.
- 6.2. Trickless N.V. reserves the right to change the maximum allowed sum for each payment system per one transaction at any time and without prior notification.
- 6.3. A withdrawal request will not be processed until all wagering requirements have been met, unless the wagering has been paused, in which case you may deposit and withdraw freely as the sums tied to the wagering requirements are held on the system via the 'pause' function.
- 6.4. It will not be possible to withdraw funds marked as "Bonus", as well as funds stuck in an aborted game.
- 6.5. Trickless N.V. has the right to refuse withdrawal if the total bet amount is less than the amount of the last deposit. You have to turn over the initial deposit at least one time before being able to withdraw.
- 6.6. All withdrawal requests are processed within two (2) banking days, but there are cases where these timing can be longer, depending on payment channels, additional account checks and public holidays. Please keep in mind that some web wallets take up to 1 day to process withdrawal requests.

- 6.6.1 The Website supports payouts via Original Credit Transfer (OCT) from Visa and via Payment Transfer from Mastercard. Additional requirements are that the respective credit card is not a corporate credit card and the card is issued in a supported country.
- 6.6.2 For Mastercard, only the following countries are supported: Andorra, Austria, Belgium, Cyprus, Czech Republic, Denmark, Estonia, France, Germany, Gibraltar, Greece, Hungary, Iceland, Ireland, Italy, Latvia, Luxembourg, Malta, Monaco, the Netherlands, Norway, San Marino, Slovakia, Slovenia, Spain, Sweden, Switzerland, Turkey, and the United Kingdom.
- 6.6.3 Please note that even for supported countries the Casino is not able to guarantee successful credit card payment processing in all cases, since banks issuing credit cards may block or reject such transactions at their own discretion.
- 6.6.4 The Casino reserves the right to transfer funds in a way different from the payment method specified by the Gambler if such need occurs.
- 6.7. A user cannot under any circumstances withdraw funds in excess of his/her Account balance.
- 6.8. Withdrawals will be made to your bank account or other withdrawal methods available to you in "Cashier". The withdrawals are processed by the method used by the user to deposit funds into Account balance.
- 6.9. When a withdrawal is cancelled, the funds are returned back to your Account and you can make use of those funds accordingly on the Account. Trickless N.V. does not assume any responsibility for any funds lost during game-play following a withdrawal cancellation either by you or by us.
- 6.10. Please be advised that our products are consumed instantly during game-play. Thus, we cannot provide refunds, returns of monies, or cancellation of the requested service when playing. If you play a Game with real money, the money will be drawn from your Account instantly.
- 6.11. The minimal withdrawal amount from the gaming account is 20 EUR/USD (200 NOK, 30 CAD/AUD/NZD, 90 PLN, 1500 RUB, 2400 JPY; 140 BRL; 0.00043 BTC; 0.007 ETH, 0.066 LTC; 0.017 BCH; 40 DOG; 20 USDT). The maximum withdrawal available depends on the chosen payment method, and will appear when choosing the payment method. If the requested withdrawal amount exceeds the limit of a particular payment system, the amount can be withdrawn in instalments of Euro 10,000 (or the equivalent in your Account currency) in any 24 hour and maximum amount of Euro 50,000 (or the equivalent in your Account currency) in a 30 days period unless a larger amount has been agreed by us.
- 6.11.1 If you win more than Euro 50,000 (or the equivalent in your Account currency), Trickless N.V. reserves the right to divide the payout into monthly instalments of maximum Euro 50,000 (or the equivalent in your Account currency), until the full amount is paid out. All progressive jackpot wins will be paid in full.

- 6.11.2 The maximum daily winning amount for one Customer cannot exceed Euro 100,000 or the equivalent in your Account's currency. The "day" means the time between 00:00 GMT and 23:59 GMT.
- 6.11.3 The maximum withdrawal limit from sign up free spins bonus is 50 EUR/USD (500 NOK, 75 CAD/AUD/NZD, 200 PLN, 3,750, 300 BRL;).
- 6.11.4 Mystery Drop winnings are not progressive jackpots and are not subject to a one-time full withdraw. Mystery Drop winnings have a daily withdrawn limit of 2,500 EUR/USD (or fiat money equivalent) and monthly withdraw limit of 12,000 EUR/USD (or fiat money equivalent).
- 6.12. Please, note that the internal operating currency of the website is Euro. Due to this fact, in case you transact in other currencies, the amount deducted from your credit card may be insignificantly higher than displayed at the time of transaction due to currency conversions on the side of your bank and/or the Casino's payment processing system. You will not be able to request a Bank Transfer for USD payouts. All Bank Transfer payouts in principle are processed within 3 (three) working banking days.
- 6.13. You can only have one pending withdrawal (ie. requested but not processed) per payment method at any one time. Furthermore, depending on the method used, you can make only one withdrawal request per 24 hours period.
- 6.14. You acknowledge that withdrawals via bank transfers can in exceptional cases be subject to additional charges by the intermediary banks. These charges remain outside the influence of The Casino and are in our experience limited to the equivalent of EUR 16.
- 6.14.1 Please keep in mind the Casino is not a financial institution. Your account will thus not bear any interests and no conversion or exchange services will be offered at any time.
- 6.15. All costs that occur and are tied to refund procedure are on the player.

7 - Account Closure

- 7.1. You may close your Account at any time and request a withdrawal of the balance of the Account, subject to the deduction of applicable withdrawal charges. To close your Account, you must first cancel any open bets (where applicable) and contact the Website customer support. The effective closure of the Account will correspond to the termination of Trickless N.V.. In the case in which the reason behind the closure of the Account is related to concerns about possible gambling addiction you shall inform Trickless N.V..
- 7.2. The method of repayment will be at our absolute discretion.
- 7.3. Trickless N.V. reserves the right to close your Account and to refund to you the "Available for withdrawal" balance, subject to the deduction of applicable withdrawal charges, at Trickless N.V.'s absolute discretion and without any obligation to state a reason or give prior notice.

- 7.4. Trickless N.V. reserves the right to cancel and remove any bonus amount awarded to you if not been used within 1 month from the date awarded.
- 7.5. Trickless N.V. reserves the right to refuse a withdrawal claim in case of fraud, in which case an Account will be suspended and the payment will not be processed.
- 7.6. Trickless N.V. will review all player Accounts and classify them at its discretion. Once a player is classified as a "bonus hunter" or "bonus abuser", all winnings and bonuses will be void and the Account will be suspended and the payment not processed.

8 - Personal Information

8.1. We will comply with applicable data protection laws in respect of the personal information you supply to us. Your personal information is processed in accordance with our Privacy Policy, a copy of which is available by clicking here.

9 - Cheating and Collusion

- 9.1. Criminal Activity In the case when any irregularity (including a suspicion of attempted money-laundering or fraud) has been noticed, Trickless N.V. reserves the right to close Accounts and/or report about criminal or other suspicious activities provided through one or multi Accounts to the relevant existing regulatory or law enforcement authorities. All of the offenders' Account balances will be blocked, withdrawals will be void and deposits and winnings will be forfeited.
- 9.2. Collusion and cheating Trickless N.V. is eligible to disable users Accounts and forfeit their Account balances (including deposits and winnings) if they will be noticed of gaining, attempting to gain an advantage of trading information or establishing a collusive agreement with other users to create an unfair advantage. These advantages may consist in chip dumping and transfer, discussing a hand during play, multiple players using a single Account or soft playing. Trickless N.V. provides the rigorous examination of play by both manual and automated procedures and will investigate all related user complaints. In addition, Trickless N.V. will randomly and pro-actively examine game-play and Accounts.
- 9.3. Fraudulent activity Once Trickless N.V. notices a fraudulent, unlawful, dishonest or improper activity (including using a VPN, proxy or similar service that masks or manipulates the identification of your real location, or making bets and wagers through a third party or on behalf of a third party) on the Website, we will block user Accounts without prior notification and the Account balances will be forfeited. In such cases, Trickless N.V. reserves the right to report fraudulent activity to existing regulatory and law enforcement authorities including but not limited to banks, credit card companies and/or any person or entity that has the legal right to such information, and/or taking legal action against such user.

10 - Live Chat

10.1. As part of your use of the Website, Trickless N.V. may provide you with a chat facility, which is moderated by us and subject to controls. We reserve the right to review the chat

and to keep a record of all statements made on such a facility. Your use of the chat facility should be for recreational and socializing purposes, and is subject to the following rules.

- 10.2. You shall not make any statements that are sexually explicit or grossly offensive, including expressions of bigotry, racism, hatred, or profanity.
- 10.3. You shall not make statements that are abusive, defamatory or harassing or insulting to the Website or Trickless N.V.
- 10.4. You shall not make statements that advertise, promote or otherwise relate to any other on-line entities.
- 10.5. You shall not make statements about Trickless N.V., the Website, or any other Internet site(s) connected to Trickless N.V. that are untrue and/or malicious and/or damaging to Trickless N.V.
- 10.6. You shall not collude through the chat rooms or separate chat. Any suspicious chats will be reported to the relevant regulatory or law enforcement authority.
- 10.7. In the event if you breach any of the above provisions relating to the chat facility, Trickless N.V. shall have the right to remove the chat room or immediately terminate your Account. Upon such termination, Trickless N.V. shall refund to you any funds which may be in your Account over and above any amount which may be owing to us at such time (if any).
- 11 Crashed and Aborted Games
- 11.1. Trickless N.V. is not liable for any downtime, server disruptions, lag, or any technical or political disturbance to the game-play. Refunds in such cases may be given solely at the discretion of Trickless N.V.
- 11.2. Trickless N.V. shall accept no liability for any damages or losses which are deemed or alleged to have arisen out of or in connection with Website or its content, including without limitation, delays or interruptions in operation or transmission, loss or corruption of data, communication or lines failure, any person's misuse of the Website or its content or any errors or omissions in content.
- 11.3. In the event of a casino system malfunction, all wagers are void.
- 11.4. In the event a Game is started but miscarried because of a failure of the system, Trickless N.V. shall refund the amount wagered in the Game to you by crediting it to your Account or, if an Account no longer exists, by paying it to you in an approved manner; and if you have an accrued credit at the time the Game miscarried, credit to your Account the monetary value of the credit or, if an Account no longer exists, pay it to you in an approved manner.

12 - Non Transferability

- 12.1. Trickless N.V. reserves the right to assign or otherwise lawfully transfer its rights and obligations under the Terms. Conversely, you shall not assign or otherwise transfer your rights and obligations under these Terms. This prohibition is designed as a non-transferability clause ex article 83 Paragraph 3.4 of book 3 of the Civil Code and includes the transfer of any assets of value of any kind, including but not limited to ownership of accounts, winnings, deposits, bets, rights and/or claims in connection with these assets, legal, commercial, or otherwise. The prohibition on said transfers also includes however is not limited to the encumbrance, pledging, assigning, usufruct, trading, brokering, hypothecation and/or gifting in cooperation with a fiduciary or any other third party, company, natural or legal individual, entity in any way shape or form.
- 13 Complaints
- 13.1. If you have a complaint, you can email customer support at helpdesk@playred.com
- 13.2. Trickless N.V. will use its best efforts to resolve any reported matter promptly.
- 13.2.1 In the event of any dispute, you agree that the server logs and records shall act as the final authority in determining the outcome of any claim. You agree that in the unlikely event of a disagreement between the result that appears on your screen and the game server, the result that was logged on the game server will prevail, and you acknowledge and agree that our records will be the final authority in determining the terms and circumstances of your participation in the relevant on-line gaming activity and the results of this participation.
- 13.2.2 All disputes which may arise between you and the Casino including their successors in title under general or special title as a result of these Terms and Conditions or as a result of further agreements and other acts in connection with these Terms and Conditions shall be settled exclusively by arbitration in Curação and in accordance with Curação Civil Procedure Rules.
- 13.3. The Casino will dismiss the complaint if the matter is handed over to be conducted by the third party and not the original account owner. When we wish to contact you regarding such a dispute, we will do so by using any of the contact details provided in your Player Account.
- 13.4. If you have a payments query with regard to any transaction you may contact Trickless N.V. at helpdesk@trickless.io with details of the query. Please note that we will promptly review any queried or disputed transactions, but our judgement is final.
- 14 Agreement and Admissibility
- 14.1. These Terms, the Privacy Policy, the Cookies Policy and any document expressly referred to in them and any guidelines or rules posted on the Website constitute the entire agreement and understanding between you and Trickless N.V. with respect to this Website and save in the case of fraud it supersedes all prior or contemporaneous communications and proposals, whether electronic, oral or written, between you and Trickless N.V. with respect to this Website.

- 14.2. A printed version of these Terms and of any notice given in electronic form shall be admissible in judicial or administrative proceedings based upon or related to these Terms to the same extent and subject to the same conditions as other business documents and records originally generated and maintained in printed form.
- 14.3. If any provision of these Terms is held to be illegal or unenforceable, such provision shall be severed from these Terms and all other provisions shall remain in force unaffected by such severance.
- 14.4. In case of inconsistency of textual content between language versions, the English version of the Website shall prevail.
- 14.5. These Terms are governed by the laws of Curaçao and the parties agree to the jurisdiction of the Curaçao courts and to the rules of arbitration in accordance with applicable law.
- 15 Copyright
- 15.1. We are the sole owners of the PlayRed®trademark and the PlayRed logo. Any unauthorized use of the PlayRed®trademark and the PlayRed logo may result in prosecution.
- 15.2. The Website is the uniform resource locator of the Website operated by Trickless N.V. and no unauthorized use may be made of this URL on another website or digital platform without our prior written consent.
- 15.3. Trickless N.V. is the owner or the rightful licensee of the rights to the technology, software and business systems used within this Website.
- 15.4. The contents and structure of the Trickless N.V.'s Website pages belong to Trickless N.V., all rights reserved. The copyright in this Website including all text, graphics, code, files, and links belongs to Trickless N.V. and the site may not be reproduced, transmitted or stored in whole or in part without our written consent. Your registration and use of our system do therefore not confer any rights whatsoever to the intellectual property contained in our system.
- 15.5. Links to the Website and any of the pages therein may not be included in any other website without the prior written consent of Trickless N.V.
- 15.6. You agree not to use any automatic or manual device to monitor the Website pages or any content therein.
- 15.7. Any unauthorized use or reproduction may be prosecuted
- 16 Promotions: Terms and Conditions

- 16.1. Every individual promotion will come with its own set of specific promotional terms and conditions (the "Promotional Terms") in addition to these Terms. You should therefore read these Terms in combination with the applicable Promotional Terms for any competition, bonus or promotion you wish to enter.
- 16.2. By participating in promotions, you agree to be bound by these Terms and Promotional Terms.
- 16.3. If for any reason, a promotion does not have the Promotional Terms, such promotion will by default be governed by these Terms.
- 16.4. Each of the Promotion Terms regulating the implementation of any promotion is independent of the rest of the Terms. In case one of the provisions is unsuitable or incorrect, the remaining Promotion Terms remain in force.
- 16.5. Participation in a promotion will be deemed to constitute full and unconditional acceptance of the Terms which includes these Promotional Terms and any applicable Promotional Terms and that our decisions are final and binding in all respects.
- 16.6. Trickless N.V. reserves the right to terminate or cancel any current promotion without prior notification. Any user who infringes the Promotional Terms will be disqualified from any reward derived from said promotion.
- 16.7. Trickless N.V. has the right to withhold any credits, bonuses, coupons, loyalty points or prizes awarded as part of a promotion at its own discretion.
- 16.8. Trickless N.V. has the right to inform users about current promotions or any updates by e-mail, SMS, chat, Whatsapp, social media, mobile phone, Internet browser notification or mobile application.
- 16.9. Trickless N.V. disclaims any liability for inaccurate information, whether caused by the Website, user's equipment used in a promotion, or by human or technical errors related to the submission of entries.
- 16.10. Bonuses and Bonus money
- 16.10.1 Trickless N.V. regularly offers you different bonuses and rewards that are credited to your Account. A bonus at Trickless N.V. can mean free spins, cash-back, free bets, extra money to play directly and the extra money you receive after making a deposit. A bonus usually follows with the wagering requirements that have to be met in order to withdraw the funds. In these cases, we recommend you read the bonus rules attentively.
- 16.10.2. Bonus rules
- 16.10.2.1. A bonus is awarded the bonus balance.
- 16.10.2.2. When the wagering requirements for the bonus are met the bonus amount is transferred to the main balance and may be withdrawn at any time.

- 16.10.2.3. If the bonuses are abused by a user, Trickless N.V. has the right to use punitive measures towards him, namely: delete, decline all current bonuses and bonus winnings; to block the user's Account immediately. In that case, Trickless N.V. disclaims any liability for the withdrawal or compensation of the funds that had been on the Account before it was blocked.
- 16.10.2.4. Any outside bet spread combination on Roulette games covering 24 or more (64%) of the 37 unique number spots on the table. E.g. betting on Red and Black covers 36 of the 37 possible outcomes in this case all winnings and bonuses will be voided.
- 16.10.2.5. Using bonuses to play games with accumulated benefits over the course of game-play (Ex: Free Spins meters or other game features unlocked following some game-play) and coming back to the game following the zeroing-out of the wagering requirements to trigger or unlock the feature and collect the accumulated benefits or related winnings will result in all winnings and bonuses being voided.
- 16.10.2.6. The funds won using bonuses cannot be withdrawn until all bonuses are wagered
- 16.10.2.7. Malfunction voids all pays and plays. Trickless N.V. has a right to withdraw any winnings caused by malfunction up to the latest deposits.
- 16.10.2.8. Users should read and be aware of any applicable bonus policy and follow its terms in order to receive the bonus.
- 16.10.2.9. All bonuses have an expiry date. The standard expiry date for bonus money is 30 days. The expiry date can differ for specific bonuses. In such an event, the expiry date will be indicated in the relevant bonus' terms and conditions. Betting requirements need to have been fulfilled at the expiry date. We may cancel or debit bonus credit from the player Account after the expiry date.
- 16.10.2.10. The standard betting requirement for casino bonus money is 30 times the bonus amount received.. This may differ for specific promotions provided that it is specified accordingly in the relevant terms and conditions.
- 16.10.2.11. The wagering requirements of a bonus means the total amount of bets you must stake before the bonus and any accrued winnings are transferred into your cash balance and can be withdrawn. The wagering requirements for each bonus are set out in the specific terms for the bonus and will be expressed as a multiple of the bonus amount, or of the bonus plus the deposit amount. The wagering requirement for bonuses will be set out in the terms specific to that bonus. Not all bets will count towards the wagering requirements. Bets on Blackjack, Roulette, Arcade games (Heads or Better, Dice Twister, etc.) Video poker games (Jacks or Better, Aces and Faces, etc.), Baccarat, Casino Hold'em, 2 Ways Royal, Craps and Sic Bo games contribute 5% of actual wagering on these games towards your wagering requirements. Table games wagering contribution is 10%, Sic Bo, Royal Craps, Baccarat, Red dog 0%. Most of Slot games contribute 100%. These percentages can be changed from time to time so please make sure to contact the Website customer support each time to find out a specific game's wagering contribution.

16.11. Wagering requirements

- 16.11.1. After getting the bonus it is transferred to the bonus balance where it remains up until the wagering requirements are reached.
- 16.11.2. The wagering requirements are a multiplier that represents the number of times you have to play a bonus before you are able to withdraw any winnings. After reaching the wagering requirements, a bonus or accrued winnings are transferred to the main balance.
- 16.11.3. Wagering requirements for bonuses will be null when the balance is lower than Euro 0.10 (or the equivalent in your Account currency).
- 16.11.4. The funds won using bonuses cannot be withdrawn until all bonuses are wagered. Please be aware however that PlayRed provides a special function allowing you to 'pause' the roll-over requirements. You may then deposit, wager and withdraw normally. When you are ready to resume the roll-over requirements you can simply re-activate them. This function may be found in the user-menu.
- 16.11.5. You can make a withdrawal before you have fulfilled the wagering requirements, but then you will lose your bonus money. If you decide to make such a withdrawal please contact the helpdesk.
- 16.11.6. Every user has the right to abandon any promotion by requesting that the bonus balance be zeroed simply contact the helpdesk. Please be aware however that PlayRed provides a special function allowing you to 'pause' the roll-over requirements. You may then deposit, wager and withdraw normally. When you are ready to resume the roll-over requirements you can simply re-activate them. This function may be found in the user-menu.
- 16.12. With free spins, you get to play for free on a game on the Website with the same chance of winning as when you play with your real money. Winnings on free spins are converted to bonus money and usually need to be wagered.

17 - Disclaimer of Liabilities

- 17.1 The player is completely aware of the fact that while gambling at the website he/she takes the risk of losing money. The Company is not liable for any possible financial damage arising from the use of the website.
- 17.2 The Company is taking effective measures to protect player's private data from any unauthorized use and is only making it available to parties involved in providing of gambling services through the website. Notwithstanding this, the Company is not responsible for how the information is further treated by any third party, for example third party software providers or affiliates. Treatment of player's private data by such parties is subject to terms and conditions of these parties, if any.
- 17.3 The Company is not liable for any hardware or software defects, poor Internet connection and other technical problems that have occurred on Gambler's side.

- 17.4 The Casino, its directors, employees, partners, service providers:
- do not warrant that the software or the Website is/are fit for their purpose;
- do not warrant that the software and Website are free from errors:
- do not warrant that the Website and/or Games will be accessible without interruptions;
- shall not be liable for any loss, costs, expenses or damages, whether direct, indirect, special, consequential, incidental or otherwise, arising in relation to Your use of the Website or Your participation in the Games.
- 17.5 The Player hereby agrees to fully indemnify and hold harmless the Casino, its directors, employees, partners, and service providers for any cost, expense, loss, damages, claims and liabilities howsoever caused that may arise in relation to the Player's use of the Website or participation in the Games.
- 17.6 You acknowledge that the Casino shall be the final decision-maker of whether you have violated the Casino's rules, terms or conditions in a manner that results in your suspension or permanent barring from participation in our site.
- 18 Casino Limitations of Use
- 18.1 The Casino accepts players only from those countries and geographic regions where on-line gambling is allowed by law. It is the player's sole responsibility to inquire about the existing gambling laws and regulations of the given jurisdiction before placing bets on the website.
- 18.2 The Casino accepts strictly only adult players (the minimum age is 18) and players who have reached the age specified by the jurisdiction of player's place of residence as eligible for on-line gaming.
- 18.3 The Casino reserves the right to ask for proof of age from players and limit access to the Website or suspend the Player Account to those players who fail to meet this requirement.
- 18.4 No bonuses are available to players from Sweden, including participation in any kind of promotional programs, receiving VIP rewards, as well as exchange of comp points. Deposit bonuses are unavailable for players from Finland.
- 18.5 Age Verification Procedure for Bitcoin. In order to be able to play in Bitcoin, player MUST provide the Casino with proof they are at least 18 years old or above (valid ID, Passport or Driving License or any other valid document). Players are not allowed to make deposits and (or) place bets until the verification procedure is complete and their age verified. Failure to provide the Casino with valid ID, Passport or Driving License will lead to the Player's account closure.

18.4 Users from the following countries and their territories ("the Restricted Countries") are not allowed to deposit and play real money games: United Kingdom, Portugal, Czech Republic, Georgia, Ukraine, Belgium, Iran, Albania, Estonia, Israel, Hungary, Jersey, Lebanon, Barbados, Spain, Greece, Cayman Islands, Curação, Panama, Congo Democratic Republic of the Congo, Lithuania, Wallis and Futuna, Mauritius, Saint Martin (French part), North Korea, Zimbabwe, Jamaica, Cuba, Côte d'Ivoire, Guadeloupe, Angola, Pakistan, Central African Republic, Myanmar, Gibraltar, Nicaragua, Mali, Republic of the Congo, Syrian Arab Republic, Eritrea, Rwanda, Burkina Faso, South Sudan, Ethiopia, Libya, New Caledonia, French Polynesia, Yemen, Somalia, Uganda, Serbia, Irag, Åland Islands, Norfolk Island, Latvia, Mongolia, Croatia, Thailand, Romania, Hong Kong, Bangladesh, Bulgaria, Nigeria, Malaysia, Antarctica, Tanzania, Tunisia, Chad, Honduras, Macedonia, Andorra, Trinidad and Tobago, Jordan, Egypt, Guam, Bahamas, Western Sahara, Bosnia and Herzegovina, Monaco, Singapore, Cambodia, El Salvador, Liechtenstein, British Indian Ocean Territory, Fiji, China, Christmas Island, Bolivia, Greenland, Faroe Islands, Palestine, Indonesia, Aruba, Benin, Bermuda, Papua New Guinea, Seychelles, South Georgia and the South Sandwich Islands, Vietnam, Taiwan, Ecuador, San Marino, Samoa, Guatemala, Holy See (Vatican City State), Laos People's Democratic Republic, Dominican Republic, Cook Islands, Tonga, Guernsey, Vanuatu, Virgin Islands, Belize, Montenegro, Oman, Saint Kitts and Nevis, Niger, Gabon, Belarus, Swaziland, Ghana, Dominica, Burundi, Bouvet Island, Togo, Northern Mariana Islands, Tokelau, Suriname, Saint Lucia, Sri Lanka, Zambia, Paraguay, Botswana, Djibouti, Isle of Man, Saint Pierre and Miguelon, Solomon Islands, Falkland Islands (Malvinas), Senegal, Cameroon, Cabo Verde, Kenya, Kyrgyzstan, Anguilla, Tuvalu, Cocos (Keeling) Islands, Antigua and Barbuda, Guinea, Brunei Darussalam, Bonaire, Tajikistan, Sao Tome and Principe, Madagascar, Heard Island and McDonald Islands, Montserrat, Mozambique, Nepal, Guyana, Guinea-Bissau, Nauru, Turks and Caicos Islands, Bhutan, Namibia, Virgin Islands, Kiribati, Malawi, Equatorial Guinea, Saint Helena, Saint Barthélemy, Pitcairn, United States Minor Outlying Islands, Palau, Gambia, Niue, Maldives, Macao, Turkmenistan, Grenada, Micronesia, Timor-Leste, Sint Maarten (Dutch part), Mauritania, Marshall Islands, Comoros, Azerbaijan, Algeria, Slovakia, Armenia, Philippines, Svalbard and Jan Mayen, American Samoa, India, Poland, Afghanistan, Moldova, Iceland, South Korea, Morocco, Costa Rica, Uzbekistan, Venezuela, Turkey, Colombia, the Netherlands. The Casino cannot guarantee successful processing of withdrawals or refunds in the event that player breaches this Restricted Countries policy.

- 19 Casino Games Availability
- 19.1 Please bear in mind some games may be unavailable in certain jurisdictions, as required by policies of game providers which may change from time to time.
- 19.2 Using a VPN to bypass provider's block is strictly prohibited and may lead to confiscation of winnings.
- 19.3 Netent Restrictions
- 19.3.1 Netent will not permit NetEnt Casino Games to be supplied to any entity that operates in any of the below jurisdictions (irrespective of whether or not NetEnt Casino Games are being supplied by the entity in that jurisdiction) without the appropriate licenses: Belgium, Bulgaria, Colombia, Croatia, Czech Republic, Denmark, Estonia, France, Italy, Latvia,

Lithuania, Mexico, Portugal, Romania, Spain, Sweden, Switzerland, United Kingdom, United States of America.

19.3.2 Blacklisted Territories. NetEnt Casino Games may not be offered in the following territories:

Afghanistan, Albania, Algeria, Angola, Australia, Bahamas, Botswana, Belgium, Bulgaria, Colombia, Croatia, Czech Republic, Denmark, Estonia, Ecuador, Ethiopia, France, Ghana, Guyana, Hong Kong, Italy, Iran, Iraq, Israel, Kuwait, Latvia, Lithuania, Mexico, Namibia, Nicaragua, North Korea, Pakistan, Panama, Philippines, Portugal, Romania, Singapore, Spain, Sweden, Switzerland, Sudan, Syria, Taiwan, Trinidad and Tobago, Tunisia, Uganda, United Kingdom, United States of America, Yemen, Zimbabwe.

19.3.3 Blacklisted Branded Games - Territories The following NetEnt Branded Games have some further restrictions in addition to the Blacklisted Territories set out above:

19.3.3.1 In addition to the jurisdictions set out in Paragraph 19.3.2, Planet of the Apes Video Slot must not be offered in the following territories:

Azerbaijan, China, India, Malaysia, Qatar, Russia, Thailand, Turkey, Ukraine.

19.3.3.2 In addition to the jurisdictions set out in Paragraph 19.3.2, Vikings Video Slot must not be offered in the following jurisdictions:

Azerbaijan, Cambodia, Canada, China, France, India, Indonesia, Laos, Malaysia, Myanmar, Papua New Guinea, Qatar, Russia, South Korea, Thailand, Turkey, Ukraine, United States of America.

19.3.3.3 In addition to the jurisdictions set out in Paragraph 19.3.2, Narcos Video Slot must not be offered in the following territories:

Indonesia, South Korea.

19.3.3.4 In addition to the jurisdictions set out in Paragraph 19.3.2, Street Fighter Video Slot must not be offered in the following territories:

Anguilla, Antigua & Barbuda, Argentina, Aruba, Barbados, Bahamas, Belize, Bermuda, Bolivia, Bonaire, Brazil, British Virgin Islands, Canada, Cayman Islands, China, Chile, Clipperton Island, Columbia, Costa Rica, Cuba, Curaçao, Dominica, Dominican Republic, El Salvador, Greenland, Grenada, Guadeloupe, Guatemala, Guyana, Haiti, Honduras, Jamaica, Japan, Martinique, Mexico, Montserrat, Navassa Island, Paraguay, Peru, Puerto Rico, Saba, Saint Barthélemy, Saint Eustatius, Saint Kitts and Nevis, Saint Lucia, Saint Maarten, Saint Martin, Saint Pierre and Miquelon, Saint Vincent and the Grenadines, South Korea, Suriname, Turks and Caicos Islands, United States of America, Uruguay, US Virgin Islands, Venezuela.

19.3.3.5 In addition to the jurisdictions set out in Paragraph 19.3.2, Fashion TV Video Slot must not be offered in the following territories:

Cuba, Jordan, Turkey, Saudi Arabia.

19.3.3.6 Universal Monsters (Dracula, Creature from the Black Lagoon, Phantoms Curse and The Invisible Man) may only be played in the following territories:

Andorra, Austria, Armenia, Azerbaijan, Belarus, Bosnia and Herzegovina, Cyprus, Finland, Georgia, Germany, Greece, Hungary, Iceland, Ireland, Liechtenstein, Luxembourg, Malta, Moldova, Monaco, Montenegro, Netherlands, North Macedonia, Norway, Poland, Russia, San Marino, Serbia, Slovakia, Slovenia, Turkey and Ukraine.

- 19.4 Other Providers
- 19.4.1 Players from Canada are not eligible to play the games from NYX.
- 19.4.2 Players from Sweden are not eligible to play the games by Play'n GO and Pragmatic.
- 19.4.3 Players from Switzerland and Germany are not eligible to play the games by Play'n GO.
- 19.4.4 Players from the following countries are not eligible to play the games from Microgaming: USA, Singapore, Italy, Denmark, South Africa, France, UK, Spain, Belgium, Australia, Taiwan, Philippines.
- 19.4.5 Players from Australia, Austria, Estonia, Greece, USA are not eligible to play the games powered by Amatic.

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